

Municipal Communications Utility of the City of Cedar Falls, Iowa

**Communications Rates Schedules
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2024**

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Service Rate: Promotional Service Rate Discounts

The Communications Utility may offer discounted service rates for promotional purposes that are defined and targeted for a purpose. The discounts will be offered and provided to any eligible customer that meets the defined parameters set for the discount as available in the time period established for that promotion.

A record of promotional discount offerings and their parameters will be maintained at all times.

Municipal Communications Utility of the City of Cedar Falls, Iowa

Service Rate: Residential FiberNet TV

Customer Class Designations:

BASIC SERVICES	Monthly Rate	Effective Date
Lifeline Basic	\$52.00	01/02/24
Basic Plus	\$69.00	01/02/24
TV MULTI-SERVICE DISCOUNT Available if Basic Plus or greater FiberNet TV subscriber with FiberHome or greater data service. This discount is NOT available to non-retail Bulk TV customers	(\$5.00)	01/02/10
RURAL NETWORK CONNECTION (applicable if <u>NOT</u> a FiberNet Data or Telephone subscriber)	\$5.00	01/02/22
DIGITAL ACCESS SERVICES		
High Definition Digital Access (IG) (TC) (service closed to new subscribers 1/2/2024)	\$4.50	01/02/13
Cable Card Digital Access (TC) (service closed to new subscribers 1/2/2022)	\$2.00	06/01/04
Online TV Access	\$3.50 ⁽⁴⁾	09/01/12
Guide Digital Access (IG) ^	\$1.00	01/02/15
IP Video Digital Access (IG) (TC) ^	\$4.50	01/02/17
Advanced Video Digital Access (IG) ^	\$9.50	01/02/20
PREMIUM SERVICES		
Home Box Office *	\$19.00	01/02/15
Showtime*	\$17.00	01/02/23
Cinemax*	\$11.00	01/02/15
Starz/Encore*	\$11.00	01/02/15
Starz Only*	\$ 9.00	01/02/17
Signature (D) ** (service closed to new subscribers 1/2/2015)	\$13.00	01/02/13
Signature Sports (D) (service closed to new subscribers 1/2/2015)	\$ 7.00	01/02/24
Sports Choice (D)**	\$7.00 or \$5.00 as addition to another Choice package	01/02/15
Encore Choice *	\$7.00 or \$5.00 as addition to another Choice package	01/02/15
HD Choice (formerly HDTV Essentials) (D)**	\$7.00 or \$5.00 as addition to another Choice package	01/02/15
Family Choice (D)**	\$7.00 or \$5.00 as addition to another Choice package	01/02/15
Variety Choice (D)**	\$7.00 or \$5.00 as addition to another Choice package	01/02/15
Premier **	\$50.00	01/02/23

* Lifeline Basic may be required as a pre-requisite service
 ** Requires Basic Plus as a pre-requisite service
 ^ Features applied to Converter Box Rental or App Activation Service
 (D) Digital reception equipment required
 (IG) Interactive Guide included
 (TC) Transport and Control costs included

Municipal Communications Utility of the City of Cedar Falls, Iowa

RESIDENTIAL FIBERNET TV SERVICES, CONTINUED

OTHER SERVICES	Monthly Rate	Effective Date
Additional Network DVR Storage	\$ 3.00	01/02/16
Video on Demand	\$ 0.00 ⁽¹⁾	05/13/09
DVR SATA port for EHDD (service closed to new subscribers 1/2/2024)	\$ 0.00 ⁽²⁾	03/10/10
NFL Red Zone	\$64.95 ⁽³⁾	07/01/21
<p>(1) Per event Rental fees vary in price and are charged when events are viewed</p> <p>(2) Requires customer-provided external hard disk drive</p> <p>(3) Full season subscription only, with no refund for service cancelled during the season. Requires subscription to NFL Network</p> <p>(4) No fee if customer subscription includes any Digital Access Fee</p>		
OTHER FEES AND TAXES		
Franchise fee	5% of all services within the city limits	
Rural access fee	5% of all services outside the city limits	
PEG access	\$0.35	
Applicable state and local tax	Except tax-supported institutions which are exempt	
Effective Date: January 2, 2018		

Available: To premises passed by the CFU broadband system inside and outside the city limits of Cedar Falls and within the service territory of the Municipal Communications Utility.

Late Payment Charge: 1-1/2% on the unpaid balance after 25 days from bill date.

See Communications Miscellaneous Equipment Fees

Municipal Communications Utility of the City of Cedar Falls, Iowa

Service Rate: Commercial FiberNet TV Services

Customer Class Designations:

BASIC SERVICES	Monthly Rate	Effective Date
Lifeline Basic	\$52.00	01/02/24
Basic Plus – Standard Package (non-hospitality)	\$69.00	01/02/24
TV MULTI-SERVICE DISCOUNT	(\$5.00)	01/02/10
Available if Basic Plus or greater FiberNet TV subscriber with FiberHome or greater data service. This discount is NOT available to non-retail Bulk TV customers		
RURAL NETWORK CONNECTION (applicable if <u>NOT</u> a FiberNet Data or Telephone subscriber)	\$5.00	01/02/22
COMMERCIAL BASIC PLUS- HOSPITALITY PACKAGE ⁽¹⁾		
BALLY SPORTS MIDWEST FEE TIERS:		
Estimated Viewing Area	Hospitality Subscriber Fee	10/17/15
0-50	\$41.25	
51-100	\$55.00	
101-150	\$82.50	
151-200	\$110.00	
201-300	\$137.50	
301-500	\$165.00	
500+	\$220.00	
BIG TEN NETWORK:		
Estimated Viewing Area	Hospitality Subscriber Fee	10/17/15
0-50	\$41.25	
51-100	\$55.00	
101-150	\$82.50	
151-200	\$110.00	
201-300	\$137.50	
301-500	\$165.00	
500+	\$220.00	
MARQUEE SPORTS NETWORK:		
Estimated Viewing Area	Hospitality Subscriber Fee	6/11/20
0-50	\$41.25	
51-100	\$55.00	
101-150	\$82.50	
151-200	\$110.00	
201-300	\$137.50	
301-500	\$165.00	
500+	\$220.00	
STADIUM COLLEGE SPORTS:		
Estimated Viewing Area	Hospitality Subscriber Fee	01/02/22
Includes all viewing areas	\$26.50	
COMMERCIAL BASIC PLUS-LIMITED EXHIBITION PACKAGE ⁽²⁾		
BALLY SPORTS MIDWEST	\$6.99	06/11/20
BIG TEN NETWORK	\$3.99	10/17/15
MARQUEE SPORTS NETWORK	\$6.99	06/11/20
STADIUM COLLEGE SPORTS	\$1.00	01/02/21

Municipal Communications Utility of the City of Cedar Falls, Iowa

COMMERCIAL FIBERNET TV SERVICES, CONTINUED

PREMIUM SERVICES		
Signature (D) ** (service closed to new subscribers 1/2/2015)	\$13.00	01/02/13
Signature Sports (D) (service closed to new subscribers 1/2/2015)	\$ 7.00	01/02/24
Sports Choice (D)**	\$7.00 or \$5.00 as addition to another Choice package	01/02/15
HD Choice (formerly HDTV Essentials) (D)**	\$7.00 or \$5.00 as addition to another Choice package	01/02/15
Family Choice (D)**	\$7.00 or \$5.00 as addition to another Choice package	01/02/15
Variety Choice (D)**	\$7.00 or \$5.00 as addition to another Choice package	01/02/15
DIGITAL ACCESS SERVICES	Monthly Rate	Effective Date
High-Definition Digital Access (IG) (TC) (service closed to new subscribers 1/2/2024)	\$4.50	01/02/13
Cable Card Digital Access (TC) (service closed to new subscribers 1/2/2022)	\$2.00	06/01/04
Online TV Access	\$3.50⁽⁵⁾	09/01/12
Guide Digital Access (IG) ^	\$1.00	01/02/15
IP Video Digital Access (IG) (TC) ^	\$4.50	01/02/17
Advanced Video Digital Access (IG) ^	\$9.50	01/02/20
HIGH-DEFINITION SERVICES **		
HD Sports	\$6.95 (DCT not included)	01/02/13
NFL Red Zone (D) ⁽⁴⁾	\$99.95	03/01/16
OTHER SERVICES		
Additional Network DVR Storage	\$3.00	01/02/16
<p>* Lifeline Basic may be required as a pre-requisite service ** Requires Basic Plus as a pre-requisite service ^ Features applied to Converter Box Rental or App Activation Service</p> <p>(D) Digital reception equipment required (IG) Interactive Guide included (TC) Transport and Control costs included (1) Required fees for establishments that provide Bally Sports Midwest, Big Ten Network, Marquee and/or Stadium College Sports for viewing by the public. Fees are based on Estimated Viewing Area which equals the fire code maximum occupancy rating of an establishment multiplied by the percentage of total square footage of an establishment from which a patron could view the service. (ie. bars and restaurants) (2) Required fees for establishments that provide Bally Sports Midwest, Big Ten Network, Marquee and/or Stadium College Sports for limited public viewing (ie. businesses with waiting rooms as customer viewing areas). (4) Full season subscription only, with no refund for service cancelled during the season. Requires subscription to NFL Network (5) No fee if customer subscription includes any Digital Access Fee</p>		

Municipal Communications Utility of the City of Cedar Falls, Iowa

COMMERCIAL FIBERNET TV SERVICES, CONTINUED

OTHER FEES AND TAXES	
Franchise fee	5% of all services within the city limits
Rural access fee	5% of all services outside the city limits
PEG Access	\$0.35
Applicable state and local tax	Except tax-supported institutions which are exempt
Effective Date: January 2, 2018	

Available: To premises passed by the CFU broadband system inside and outside the city limits of Cedar Falls and within the service territory of the Municipal Communications Utility.

Late Payment Charge: 1-1/2% on the unpaid balance after 25 days from bill date

See Communications Miscellaneous Equipment Fees

Municipal Communications Utility of the City of Cedar Falls, Iowa

Service Rate: FiberNet Data Services

Customer Class Designations:

RESIDENTIAL SERVICE	Monthly Rate	Effective Date
FiberHome Basic (closed to new subscribers 1/2/24)	\$ 29.95	01/02/12
FiberHome	\$ 57.50	01/02/15
FiberHome Plus	\$ 76.50	01/02/15
FiberHome Quantum	\$117.00	01/02/17
Additional DHCP addresses	\$ 7.00 each (up to 3)	01/02/23
Managed Wireless (includes 1 wireless mesh device)	\$ 8.00	01/02/18
Managed Wireless Plus	\$ 12.00	01/02/24
Additional Indoor Wireless Mesh Device	\$ 4.00	01/02/18
Outdoor Wireless Mesh Device	\$10.00	01/02/24
Tenants with a landlord-provided data service may subscribe to a higher service level by paying the difference between the retail rate of the landlord-provided service and the retail rate of the subscribed service.		11/15/07
COMMERCIAL SERVICES	Monthly Rate	Effective Date
FiberNon-Profit	\$ 57.50	01/02/15
FiberOffice	\$ 65.00	01/02/14
FiberOffice Plus	\$ 92.50	01/02/14
FiberOffice Ultra	\$175.00	01/02/10
FiberOffice Enterprise	\$440.00	01/02/17
Additional DHCP addresses	\$ 7.00 each	01/02/23
Installation fee	Actual material & labor	
Static IPv4	\$10.00 each/month	
DATA MULTI-SERVICE DISCOUNT	(\$12.00)	01/02/15
Available if Lifeline Basic or greater FiberNet TV subscriber. This discount is NOT available to Internet-only subscribers, Non-Retail Bulk customers, FiberBasic subscribers or FiberNon-Profit subscribers.		
RURAL NETWORK CONNECTION (applicable on services outside the city limits)	\$5.00	01/02/16
SPECIALIZED COMMUNICATIONS SERVICES	Monthly Rate	Effective Date
VLAN Point to Point 10 Mb	\$ 200.00	01/02/14
VLAN Point to Point 25 Mb	\$ 250.00	01/02/14
VLAN Point to Point 50 Mb	\$ 350.00	01/02/14
VLAN Point to Point 100 Mb	\$ 450.00	01/02/14
VLAN Point to Point 500 Mb	\$ 500.00	01/02/24
VLAN Point to Point 1 Gb	\$ 550.00	01/02/15
VLAN Point to Point 2 Gb	\$ 675.00	01/02/24
VLAN Point to Point 5 Gb	\$1,050.00	01/02/24
BGP Routing (Default or Full Tables)	\$ 100.00	01/02/24
Fiber Specialized Communication Services Negotiated Rates: Board Resolution #3591 requires preparation of business case showing all economic factors, utility costs, and market research. Must list number of units in development, potential for Fiber P2P sales and include a rate of return of 15%. all final agreements require Board of Trustees approval.		06/08/06

Available: To premises passed by the CFU broadband system inside and outside the city limits of Cedar Falls and within the service territory of the Municipal Communications Utility.

Late Payment Charge: 1-1/2% on the unpaid balance after 25 days from bill date.

Municipal Communications Utility of the City of Cedar Falls, Iowa

Service Rate: WaveNet Wireless Data Services

Customer Class Designations:

RESIDENTIAL SERVICE	Monthly Rate	Effective Date
WaveNet Home	\$ 56.00	08/01/13
WaveNet Home Plus	\$ 75.00	08/01/13
COMMERCIAL SERVICES		
WaveNet Office	\$ 67.50	08/01/13
WaveNet Office Plus	\$ 95.00	08/01/13
Installation fee	Actual material & labor	
Static IPv4	\$10.00 each/month	08/01/13

Available: To premises passed by the CFU broadband system inside and outside the city limits of Cedar Falls and within the service territory of the Municipal Communications Utility which have adequate wireless signal strength as determined by CFU.

Late Payment Charge: 1-1/2% on the unpaid balance after 25 days from bill date

Municipal Communications Utility of the City of Cedar Falls, Iowa

Service Rate: Cedar Falls School District Sponsored Data Services

Customer Class Designations:

RESIDENTIAL SERVICE	Monthly Rate	Effective Date
Connect>CF	Variable, from \$ 20.00 to \$5.00	10/11/18

Available: To qualifying residential households, as determined by the Cedar Falls School District (District) and Cedar Falls Utilities (CFU), with one or more students of the Cedar Falls School District participating in the District-sponsored program to provide limited internet access.

Available to premises located within CFU's service territory with access to the CFU broadband service. Determination of accessibility is at the sole discretion of CFU. The service delivered will be to one mobile computing device, provided by the District, per student. Internet access will be limited to this one device per student.

Rate: CFU will charge a rate of \$20 per month to the household. CFU will reduce that amount by the level of funding available from the District to a minimum of \$5 per month and CFU will bill the difference to the District.

For example, if the District has funding available to cover \$10 of the cost, CFU will bill the household \$10 and the District \$10, for a total of \$20. If the District has funding available to cover \$15 of the cost, CFU will bill the household \$5 and the District \$15.

The District and CFU shall evaluate the funding available to the District before each school year and adjust the proportion accordingly for each school year.

Late Payment Charge: 1-1/2% on the unpaid balance after 25 days from bill date.

Municipal Communications Utility of the City of Cedar Falls, Iowa

Service Rate: Residential Telephone Service

Customer Class Designations / Plans:

	Monthly Rate	Effective Date
LOCAL TALK	\$19.95	01/02/16
LONG DISTANCE		
Contiguous United States	\$.05 Per Minute	01/02/16
International	Billed at Cost	01/02/16
RURAL NETWORK CONNECTION (applicable if <u>NOT</u> a FiberNet Data subscriber)	\$5.00	01/02/16
OTHER FEES AND TAXES		
E911	@ current regulatory rate	
Applicable federal, state and local tax		

	Monthly Rate	Effective Date
LOCAL TALK PLUS	\$26.90	04/13/16
LONG DISTANCE		
200 Minutes – Contiguous United States	Included	04/13/16
Additional Contiguous United States	\$.05 Per Minute	04/13/16
International	Billed at Cost	04/13/16
RURAL NETWORK CONNECTION (applicable if <u>NOT</u> a FiberNet Data subscriber)	\$5.00	04/13/16
OTHER FEES AND TAXES		
E911	@ current regulatory rate	
Applicable federal, state and local tax		

	Monthly Rate	Effective Date
TOTAL TALK PLAN	\$33.95	01/02/16
LONG DISTANCE		
1,200 Minutes – Contiguous United States	Included	01/02/16
Additional Contiguous United States	\$.05 Per Minute	01/02/16
International	Billed at Cost	01/02/16
Rural Network Connection (applicable if <u>NOT</u> a FiberNet Data subscriber)	\$5.00	01/02/16
OTHER FEES AND TAXES		
E911	@ current regulatory rate	
Applicable federal, state and local tax		

Available: To premises passed by the CFU broadband system inside and outside the city limits of Cedar Falls and within the service territory of the Municipal Communications Utility.

Late Payment Charge: 1-1/2% on the unpaid balance after 25 days from bill date

Municipal Communications Utility of the City of Cedar Falls, Iowa

Service Rate: Business Telephone Service

Customer Class Designations / Plans:

	Monthly Rate	Effective Date
SINGLE TALK (FAX/ALARM/ELEVATOR/ETC.) (WITHOUT CALLING FEATURES)	\$23.99	01/02/16
LONG DISTANCE		
Contiguous United States	\$.05 Per Minute	01/02/16
International	Billed at Cost	01/02/16
RURAL NETWORK CONNECTION (applicable if <u>NOT</u> a FiberNet Data subscriber)	\$5.00	01/02/16
OTHER FEES AND TAXES		
USF	@ current regulatory rate	
E911	@ current regulatory rate	
Applicable federal, state and local tax		

	Monthly Rate	Effective Date
BASIC TALK (WITHOUT CALLING FEATURES)	\$26.99	01/02/16
LONG DISTANCE		
Contiguous United States	\$.05 Per Minute	01/02/16
International	Billed at Cost	01/02/16
RURAL NETWORK CONNECTION (applicable if <u>NOT</u> a FiberNet Data subscriber)	\$5.00	01/02/16
OTHER FEES AND TAXES		
USF	@ current regulatory rate	
E911	@ current regulatory rate	
Applicable federal, state and local tax		

	Monthly Rate	Effective Date
LOCAL TALK	\$36.99	01/02/16
LONG DISTANCE		
Additional Contiguous United States	\$.05 Per Minute	01/02/16
International	Billed at Cost	01/02/16
RURAL NETWORK CONNECTION (applicable if <u>NOT</u> a FiberNet Data subscriber)	\$5.00	01/02/16
OTHER FEES AND TAXES		
USF	@ current regulatory rate	
E911	@ current regulatory rate	
Applicable federal, state and local tax		

Municipal Communications Utility of the City of Cedar Falls, Iowa

BUSINESS TELEPHONE SERVICE, CONTINUED

Customer Class Designations / Plans:

	Monthly Rate	Effective Date
LOCAL TALK PLUS	\$43.99	04/13/16
LONG DISTANCE		
200 Minutes – Contiguous United States	Included	04/13/16
Additional Contiguous United States	\$.05 Per Minute	04/13/16
International	Billed at Cost	04/13/16
RURAL NETWORK CONNECTION (applicable if <u>NOT</u> a FiberNet Data subscriber)	\$5.00	04/13/16
OTHER FEES AND TAXES		
USF	@ current regulatory rate	
E911	@ current regulatory rate	
Applicable federal, state and local tax		

	Monthly Rate	Effective Date
TOTAL TALK PLAN	\$54.99	01/02/16
LONG DISTANCE		
1,200 Minutes – Contiguous United States	Included	01/02/16
Additional Contiguous United States	\$.05 Per Minute	01/02/16
International	Billed at Cost	01/02/16
RURAL NETWORK CONNECTION (applicable if <u>NOT</u> a FiberNet Data subscriber)	\$5.00	01/02/16
OTHER FEES AND TAXES		
USF	@ current regulatory rate	
E911	@ current regulatory rate	
Applicable federal, state and local tax		

	Monthly Rate	Effective Date
800 NUMBER	\$2.00 Per Line	04/13/16
LONG DISTANCE		
IntraLata	\$.038 Per Minute	01/02/18
IntraState	\$.038 Per Minute	01/02/18
InterState	\$.030 Per Minute	01/02/18
International	\$.288 Per Minute	04/13/16
OTHER FEES AND TAXES		
SIP Sessions	\$20.00 Per Session	01/02/24
DID Block (20)	\$ 5.00 Per Block	01/02/24
Applicable federal, state and local tax		

Available: To premises in the local Cedar Falls exchange only.

Late Payment Charge: 1-1/2% on the unpaid balance after 25 days from bill date.

Municipal Communications Utility of the City of Cedar Falls, Iowa

MISCELLANEOUS CUSTOMER FEES

Any fee may be waived as part of a promotional activity or upon discretion of CFU staff

Pricing does not include applicable sales taxes

Item Description	Fee	Effective Date
Customer Education Service Call (for CFU equipment)	No charge	1/2/18
Name Change	No charge	1/2/18
FiberNet TV Service – downgrade optional services	No charge	1/2/18
FiberNet TV – Upgrade to optional services	No charge	1/2/18
FiberNet TV Customer Equipment Installation requiring separate trip (VCR, DVD, Smart TV, Streaming Device – no surround sound, wireless printers, extenders)	\$5.00/device + hourly minimum service charge	1/2/18
Customer Wireless Router Set up at install	1 free	1/2/18
Customer Wireless Router Set up at separate trip	\$5.00/device + hourly minimum service charge	1/2/18
DNS Hosting	\$5.00/month/domain	1/2/18
Rural Installation For CFU Electric Customers (Rural wireless, FiberNet Data, FiberNet TV, and Telephone installation)	\$220.00	1/2/18
Rural Installation For Non-CFU Electric Customers (Rural wireless, FiberNet Data, FiberNet TV, and Telephone installation)	\$440.00	1/2/18
Urban FiberNet TV and Telephone Installation Standard (overhead/underground; includes activation of any number of existing outlets)	\$50.00	1/2/24
Business	Time & materials	1/2/18
Urban Data Services Installation Standard (overhead/underground; includes one connection)	\$50.00	1/2/24
Business	Time & materials	1/2/18
Relocation	\$100.00/outlet \$30.00 + addl outlet charges	1/2/24
Outlet – Activate pre-wired at install	Free	1/2/18
Outlet – Additional wired & activated at install	\$100.00/outlet	1/2/24
Outlet – Additional wired & activated at separate trip	\$100.00/outlet \$30.00 each + hourly service charge	1/2/24
Outlet – Activate pre-wired at separate trip	\$5.00 each + hourly service charge	1/2/18
Wall Fish to an outlet at install or separate trip	Time & materials \$30.00 + hourly service charge	1/2/24
Ethernet outlet termination at install or separate trip	\$5.00/termination+applicable outlet/hourly charges	1/2/18
Unlisted Telephone Number	Not Available	1/2/18
Unpublished Telephone Number	\$10.00/initial set-up \$3.00/month	1/2/18
Additional White Pages Directory Listing (1st Listing is no charge)	\$5.00/month/ listing	1/2/18
Directory Assistance	\$1.25 / call	1/2/18
Overhead-to-Underground conversion	Time & materials	1/2/18
Posting for disconnection of service	\$25.00	1/2/18
Reconnection (customer requested)	\$30.00	1/2/18
Reconnection (non-pay)	\$25.00	1/2/18
Seasonal rate for FiberNet Data & TV Only	\$2.00/month/service	1/2/18
Seasonal rate for Telephone Only (calling features disabled)	\$9.95/month/line	1/2/18
Service charge After hours, Sundays & Holidays may be subject to higher rate	\$85.00/hour \$50.00 minimum	1/2/24

Municipal Communications Utility of the City of Cedar Falls, Iowa

MISCELLANEOUS EQUIPMENT FEES

ANY FEE MAY BE WAIVED AS PART OF A PROMOTION ACTIVITY OR UPON DISCRETION OF CFU STAFF

PRICING DOES NOT INCLUDE APPLICABLE SALES TAXES

Item Description	Fee	Effective Date
Converter Box Rental		
HDTV converter box & remote (closed to new subscribers 1/2/2024)	\$7.50/month	1/2/18
HD access card (closed to new subscribers 1/2/2024)	\$3.00/month	1/2/18
Digital cable card lease (closed to new subscribers 1/2/2024) ONE-TIME PAYMENT FOR DIGITAL CABLE CARD LEASE FOR PERIOD CUSTOMER RECEIVES ANY DIGITAL SERVICE	\$65.00	1/1/05
Digital Video Recorder (DVR)	\$12.50/month	1/2/18
High Definition DTA – EZ HD	\$3.00/month	1/2/24
IP Set-top Wireless	\$7.50/month	1/2/18
IP Set-top Moca (Wired)	\$7.50/month	1/2/18
ONT battery backup – 8 hours	\$3.00/month	1/2/19
ONT battery backup – 24 hours	\$5.00/month	1/2/19
Jumpers Item Purchase		
Standard 6 feet or less	\$5.00 minimum charge	1/2/18
Over 6 feet	\$5.00 + \$0.15/foot over 6 feet	1/2/18
Ethernet Jumpers (pre-made)	\$5.00	1/2/18
Ethernet Over 6 feet	\$5.00 + \$0.15/foot over 6 feet	1/2/18
HDMI Cables	\$5.00 – 6ft \$10.00 – 15ft	1/2/18 1/2/18
Damaged or Missing Customer Premise Equipment		
Converter box	Repair cost	1/2/18
ONT	\$350.00	1/2/18
ONT Bracket or Housing	\$29.00	1/2/18
ONT Power Supply	\$25.00	1/2/18
ONT Battery	\$125.00	1/2/24
Radio	\$290.00	1/2/20
Dish	\$75.00	1/2/18
Unreturned Equipment		
Digital remotes	\$10.00	1/2/18
High Definition DTA – EZ HD	\$55.00	1/2/18
High-definition converter box	\$190.00	1/2/18
Digital video recorder (DVR)	\$325.00	1/2/18
IP Set-top Wireless	\$170.00	1/2/19
IP Set-top Moca (Wired)	\$170.00	1/2/18
Managed Wireless Router (previously called Residential Gateway)	\$200.00	1/2/24
Managed Wireless Mesh Device – Indoor	\$100.00	1/2/19
Managed Wireless Mesh Device – Outdoor	\$350.00	1/2/24
MoCA Adapter	\$90.00	1/2/24
Power supply	\$15.00	1/2/18
IP Switch 8-port	\$118.00	1/2/18
IP Switch 5-port	\$68.00	1/2/18